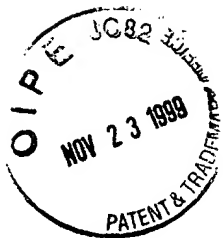


GP 2765



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Atty. Docket

KRISTEN DIANE ONDECK

PHA 23,681

Serial No. 09/349,676

Group Art Unit 2785

Filed: JULY 8, 1999

AFTER-SALES CUSTOMIZATION SPECIFIED BY RETAILER ACTS  
INCENTIVE

Honorable Commissioner of Patents and Trademarks  
Washington, D.C. 20231

LETTER TO OFFICIAL DRAFTSMAN

Sir:

Enclosed are two (2) sheets of formal drawings for  
filing in the above-identified application.

Respectfully submitted,

By Edward Blocker  
Edward Blocker, Reg. 30,245  
FOR Peter Verdonk  
(408) 617-4607

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being  
deposited this date with the United States Postal Service as  
first-class mail in an envelope addressed to:

COMMISSIONER OF PATENTS AND TRADEMARKS  
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On 11/19/99  
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By L. J. Imprucht  
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